

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA
DOCKET NO. 2009-193-E - ORDER NO. 2009-392

JUNE 23, 2009

IN RE: Application of Progress Energy Carolinas, Inc. for Approval to Revise Service Regulations))))	ORDER APPROVING APPLICATION TO REVISE SERVICE REGULATIONS
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This matter comes before the Public Service Commission of South Carolina (“Commission”) on a request by Progress Energy Carolinas, Inc. (“PEC” or “Company”) to approve revisions to Paragraph 1 of its Service Regulations, which will permit verbal Service Agreements for customers with electrical requirements up to 1,000 kW. According to PEC, the Service Regulations address the conditions governing the provision of electric service to all customers. Paragraph 1 specifies that a written Service Agreement will be executed by PEC and a non-residential customer whenever (1) the initial contract demand is expected to be 200 kW or greater, (2) the installed facilities would not change if the demand exceeds 200 kW, (3) extra charges for installation are applicable, or (4) special contractual provisions are involved. PEC states that when none of these conditions apply, electric service is rendered under a verbal agreement, and PEC’s tariffs are applicable as if a written Service Agreement had been executed.

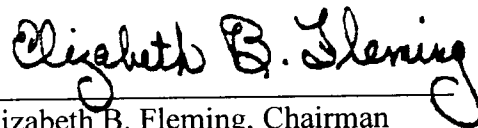
PEC proposes to raise the limit for verbal agreements to 1,000 kW while maintaining the other conditions warranting a written Service Agreement. The Company

states raising this limit will reduce the administrative cost of executing, storing, and maintaining these written agreements for customers with electrical requirements below 1,000 kW. PEC additionally states it will execute a written Service Agreement in all cases that a customer requests one, irrespective of electrical requirements.

We find that this request will help reduce administrative costs for PEC. We further find that, by reducing these costs, it is in the public interest. Therefore, PEC's request to revise Paragraph 1 of its Service Regulations to permit verbal Service Agreements for customers with electrical requirements up to 1,000 kW is approved. However, as PEC notes, any customer that requests a written Service Agreement shall receive this agreement in writing, irrespective of electrical requirements.

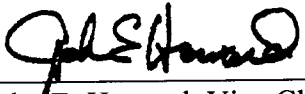
This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:



Elizabeth B. Fleming, Chairman

ATTEST:



John E. Howard, Vice Chairman

(SEAL)